

**Minutes of the Council of Governors meeting held on
19 November 2018 in the Boardroom**

Present:

Nick Marsden, Chairman

Governors Present:

Ross Britton
Bill Butterworth
Richard Clewer
Mary Clunie
Jonathan Cullis
Jenny Erwin
Lucinda Herklots
Raymond Jack (Lead Governor)
Pearl James
Alastair Lack
Jenny Lisle
John Mangan
John Parker
Lee Phillips
Jan Sanders
Jonathan Wright
Christine Wynne

Apologies:

Nick Alward
Col Robert Burley
William Holmes
Chris Horwood
Jayne Sheppard

In Attendance:

Cara Charles-Barks, Chief Executive
Michael von Bertele, Non-Executive Director
Lisa Thomas, Director of Finance
Lorna Wilkinson, Director of Nursing
Fiona McNeight, Director of Corporate Governance
Isabel Cardoso, Membership Manager

CG19/11/01 WELCOME

Nick Marsden, Chairman welcomed and introduced Justine McGuinness, Head of Communications and Sarah Evans, Deputy Assistant of Communications. Justine McGuinness gave the Council a brief introduction of who they are and what they do. Fiona McNeight, Director of Corporate Governance was also welcomed to the Council.

CG19/11/02 MINUTES

The minutes of the meeting of Council of Governors held on 16 July 2018, were agreed as a correct record.

CG19/11/03

x Unsecured oxygen units on wards

These were resolved as soon as they were brought to the attention of the Trust.

Nick Marsden, Cara Charles-Barks and Lorna Wilkinson met with the CQC on their last day at the Trust and the feedback was very positive. CQC said that the staff had been open, honest and engaged.

The Trust would be receiving a draft report for the CQC in January 2019.

The Council were also informed that the CQC could return to the Trust within the next 12 months to complete the inspection of the remaining core services.

The Trust's current rating will not change until the second part of the inspection is completed next year.

Action

Cara Charles-Barks and Lorna Wilkinson to take the Council through the grid that will be provided by the CQC of their inspection results, at the February Council of Governors meeting – 19 February.

CCB/LW

CG19/11/06

CUSTOMER CARE REPORT – QUARTER 1

The Council received the Quarter 1 Customer Care Report for 201

It was proposed that a bi-election be held in all the areas that have a vacancy in 2019, with successful candidates taking office on 1st June 2019.

The Council agreed with the proposal.

CG19/11/09

GOVERNOR QUERIES

The Council received for information the response from the Trust to the queries raised by Mary Clunie and Alastair Lack.

Action

Cara Charles-Barks and Fiona McNeight to find out what is going on with the hospital website and what resources there are for it?